

WEBeDoctor Physician Office V6.0 Real World Testing Result Report

GENERAL INFORMATION

Plan Report ID Number: [For ONC-Authorized Certification Body use only] Developer Name:

Product Name(s): WEBeDoctor Physician office

Version Number(s): V6.0

Certified Health IT Product List (CHPL) Product Number(s): 15.99.09.2526.WEBe.06.01.1.231204

Developer Real World Testing Plan Page URL: <https://new.webedoctor.com/certification>

Developer Real World Testing Results Report Page URL: <https://new.webedoctor.com/certification>

WITHDRAWN PRODUCT:

Certified Health IT Product List (CHPL) Product Number(s): 15.99.04.2526.WEBe.06.00.1.180508

TIMELINE AND MILESTONES FOR REAL WORLD TESTING 2023

Key Milestone	Date / Time Frame
Develop a list of clients to assist with Real World Testing	Q1 2023
Preparation and scheduling testing with clients	Q1 2023
Collection of information as laid out by the plan	Q1 and Q4 2023
CY 2023 Real World Testing plan will be completed according to ONC and ONC-ACB requirements and expectations.	Q4 2023
Document CY 2023 test results	January 2024
Submit Real World Testing Report to ONC-ACB	January 2024

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

For 2023 RWT testing, we did not do any SVAP updates.

Standard (and version)	N/A
Updated certification criteria and associated product	N/A
Health IT Module CHPL ID	N/A
Method used for standard update	N/A
Date of ONC-ACB notification	N/A

Date of customer notification (SVAP only)	N/A
Conformance measure	N/A
USCDI-updated certification criteria (and USCDI version)	N/A

Care Setting(s)

Ambulatory Practices

§170.315(b) (1) – Transitions of Care:

Associated Criteria: 170.315(b) (1)

Relied Upon Software: Updox Direct 2014

Testing Methodology: Reporting/Logging

Measurement Description:

This measure is tracking and counting how many C-CDAs are created and successfully sent from the EHR Module to a 3rd party via direct messaging during a transition of care event over the course of a given interval.

Care Setting(s): Ambulatory Practices

Testing Results:

Practices Queried: 4

Reporting Interval: 3 Months (Jan 1, 2023 through Mar 31, 2023)

- Number of TOC referral messages sent within a 90-day period (months (Jan 1, 2023 through March 31, 2023)): 0
- Number of TOC referral messages received within a 90-day period (months (Jan 1, 2023 through March 31, 2023)): 0
- Number of successful CCD retrievals from external organizations within a 90-day period (months (Jan 1, 2023 through March 31, 2023)): 2
- Number of successful CCDs provided to external organizations within a 90-day period (months (Jan 1, 2023 through March 31, 2023)): 2

Analysis and Key Findings:

Our results reveal our EHR Module functionality is working as expected.

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(b) (2) – Clinical Information Reconciliation and Incorporation:

Associated Criteria: 170.315(b) (2)

Testing Methodology: Reporting/Logging

Measurement Description:

The measure will demonstrate the certified products ability to capture, reconcile, and incorporate clinical information within the client systems as needed.

Care Setting(s): Ambulatory Practices

Testing Results:

Practices Queried: 4

Reporting Interval: 12 Months (Jan 1, 2023 through Dec 31, 2023)

- Numerator: Number of Clinical Reconciliations completed: 0
- Denominator: Number of unique Patients with a completed Clinical Reconciliation: 0

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(b) (3) – Electronic Prescribing:

Associated Criteria: 170.315(b) (3)

Testing Methodology: Reporting/Logging:

Measurement Description:

These measurements will demonstrate the ability to transmit various types of electronic prescribing (e- prescribing) functions.

Care Setting(s): Ambulatory Practices

Testing Results:

Practices Queried: 4

Reporting Interval: 12 Months (Jan 1, 2023 through Dec 31, 2023)

- Number of e-prescriptions sent over number of e-prescriptions successfully received.
 - o Numerator: # of prescriptions with a chosen output of eRx (eg, send electronically): 53,958
 - o Denominator: # of prescriptions successfully sent electronically (Successfully accepted by Ultimate Receiver): 50,532

- Electronic Prescribing: Request and respond to change prescriptions
 - o Numerator: # of RxChange Requests responded to (approve and deny) and sent eRx: 1248
 - o Denominator: # of ChangeRx requests successfully sent electronically (RxChangeResponse): 265

- Electronic Prescribing: Request and respond to cancel prescriptions
 - o Numerator: # of CancelRx prescriptions (eg, discontinue) with a chosen output of eRx: 284
 - o Denominator: # of CancelRx prescriptions successfully sent electronically (CancelRxResponse): 180

- Electronic Prescribing: Request and respond to renew prescriptions
 - o Numerator: # of RxRenewal Requests responded to (approve and deny) and sent eRx: 19,831
 - o Denominator: # of RxRenewal requests successfully sent electronically (RxRenewalResponse) : 25,754

- Electronic Prescribing: Receive fill status notifications
 - o Numerator: # of RxFill status requests sent to pharmacies: 0
 - o Denominator: # of RxFill status responses received from pharmacies: 0

- Electronic Prescribing: Request and receive medication history
 - o Numerator: # of medication history requests made (RxHistoryRequest): 5,030
 - o Denominator: # of medication history responses received (RxHistoryResponse): 1,280

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(b) (6) – Data Export:

Associated Criteria: 170.315(b) (6)

Testing Methodology: Reporting/Logging

Measurement Description:

This measure will demonstrate the end user's ability to create export summaries on an as needed basis.

Care Setting(s): Ambulatory Practices

Testing Results:

- Numerator: # of scheduled batch jobs for patient data export summaries: 0
- Denominator: # of total patient data export summaries generated: 0

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(c) (1) – Clinical Quality Measures (CQMs) – Record and Export:

Associated Criteria: 170.315(c)(1)

Testing Methodology: Reporting/Logging

Measurement Description:

This measure will demonstrate the certified products ability to record transactions in the record.

Care Setting(s): Ambulatory Practices

Testing Results:

- Numerator: Number of transactions written: 0
- Denominator: Number of unique Instances that submitted transactions: 0

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(c)(2) – Clinical Quality Measures (CQMs) – Import and Calculate:

Associated Criteria: 170.315(c) (2)

Testing Methodology: Reporting/Logging

Measurement Description:

This measure will demonstrate the certified product's ability to import and calculate CQMs per patient.

Care Setting(s): Ambulatory Practices

Testing Results:

- Numerator: Sum of CQMs calculated on imported patients: 0
- Denominator: Number of unique Patients imported: 0

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(c) (3) – Clinical Quality Measures (CQMs) - Report:

Associated Criteria: 170.315(c) (3)

Testing Methodology: Reporting/Logging

Measurement Description:

This measure will demonstrate the ability to export the required QRDA CAT-III File on demand.

Care Setting(s): Ambulatory Practices

Testing Results:

Practices Queried: 4

- Numerator: Number of Clients (facilities) to export a QRDA CAT-III File: 12
- Denominator: Number of Clients (facilities) to generate a QRDA CAT-III File: 12

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(e) (1) – View, Download, and Transmit to 3rd Party:

Associated Criteria: 170.315(e) (1)

Testing Methodology: Reporting/Logging

Measurement Description:

The measures identified will encompass the Number of Views, downloads, and transmits of patient chart summaries over number of successful views, downloads and transmits.

Care Setting(s): Ambulatory Practices

Testing Results:

Practices Queried: 4

- View Chart summary
 - o Numerator: # of views of the chart summary: 10,433
 - o Denominator: # of clients that had an encounter during the reporting period: 3,080

- Download of chart summary
 - o Numerator: # of downloads of chart summary: 10,433
 - o Denominator: # of clients that had an encounter during the reporting period: 3,080

- Transmission of chart summary
 - o Numerator: # of transmissions of chart summary: 10,433
 - o Denominator: # of clients that had an encounter during the reporting period: 3,080

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(f) (1) – Transmission to Immunization Registries:

Associated Criteria: 170.315(f) (1)

Testing Methodology: Reporting/Logging

Measurement Description:

This measure will demonstrate the ability to transmit data to immunization registries as required for compliance purposes.

Care Setting(s): Ambulatory Practices

Testing Results:

Practices Queried: 4

This measure will demonstrate the ability to transmit data to immunization registries as required for compliance purposes.

- Numerator: Number of distinct immunization records in the denominator that sent recorded immunizations to an immunization registry: 7,935
- Denominator: Number of distinct immunization records in a given month period: 6,754

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

§170.315(f) (2) – Transmission to Public Health Agencies- Syndromic Surveillance:

Associated Criteria: 170.315(f) (2)

Testing Methodology: Reporting/Logging

Measurement Description:

Care Setting(s): Ambulatory Practices

Testing Results:

The measure will demonstrate the ability to send syndromic surveillance records to public health agencies.

- Numerator: Number of distinct syndromic surveillance records in the denominator that sent syndromic surveillance records to a public health agency: 0
- Denominator: Number of distinct syndromic surveillance records in a given month period: 0

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(g) (7) – Application Access – Patient Selection:

Associated Criteria: 170.315(g) (7)

Testing Methodology: Reporting/Logging

Measurement Description:

This measure will demonstrate utilization of the resources to search for patients.

Care Setting(s): Ambulatory Practices

Testing Results:

Number of Patient searches conducted using the Patient endpoint during a 90-day window: 0

Analysis and Key Findings:**Non-Conformities or Errors Discovered:**

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(g) (8) – Application Access – Data Category Request:

Associated Criteria: 170.315(g) (8)

Testing Methodology: Reporting/Logging

Measurement Description:

The endpoints will provide patient data upon request based on selected resource and the supplied parameters. This measure will demonstrate that the capability is available and can be utilized.

Care Setting(s): Ambulatory Practices

Testing Results:

Internal monitoring tools will provide utilization over the specified time period: 0

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(g) (9) – Application Access- All Data Request:

Associated Criteria: 170.315(g) (9)

Testing Methodology: Reporting/Logging

Measurement Description:

This measure will demonstrate utilization of the document reference resource to generate or retrieve CCDs.

Care Setting(s): Ambulatory Practices

Testing Results:

Number of successful CCD retrievals using either the certified CCD Document Reference endpoints within a 90-day period: 0

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.

§170.315(h) (1) – Direct Project:

Associated Criteria: 170.315(h) (1)

Relied Upon Software: Updox Direct 2014

Testing Methodology: Reporting/Logging

Measurement Description:

This measure will demonstrate the types of messages that are supported for direct messaging.

Care Setting(s): Ambulatory Practices

Testing Results:

Number of TOC direct messages sent and received by type within a 90-day period: 2

Analysis and Key Findings:

Non-Conformities or Errors Discovered:

During our testing, we did not discover any errors or criteria non-conformity.

Changes for this Measure from the Original RWT Test Plan:

We did not make any notable changes from our documented RWT Test Plan in our testing methods or metrics.