WEB eReminder®
Appointment Management Solution

ONC Certified HIT
2014 EDITION
COMPLETE EHR

## A Fully Integrated Physician's Office and Ambulatory Surgery Center Appointment Management Solution
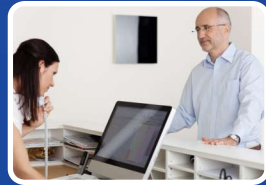
WEBeDoctor understands that professional medical practice offices need more than the average off-the-shelf tele-reminder application. We have collaborated with physicians, and their staffs, in order to develop a user-friendly, dynamic, cost-effective, workflow enhancement option, which seamlessly integrates with our Fully Integrated Physician's Office & Ambulatory Surgery Center Solutions.

WEBeReminder will automatically call, remind, confirm, or cancel, your patient's appointments according to your practice scheduling policy. Decrease the burden on your staff, increase productivity, and increase your revenues by reducing no-show appointments!

Practice specific standard features & customization

► Practice configurable to remind, confirm, cancel, or reschedule according to practice policy.

► Automatic schedule updates are immediately visible to the staff, enabling schedule flexibility, and the opportunity to reschedule previously scheduled appointment slots.

► Custom scripts designed to optimize results of all healthcare scheduling needs

► Custom messages, scripted or voice recorded by office

► Professional Voice Recordings

Reminders are sent to patients 24-48 hours before appointments
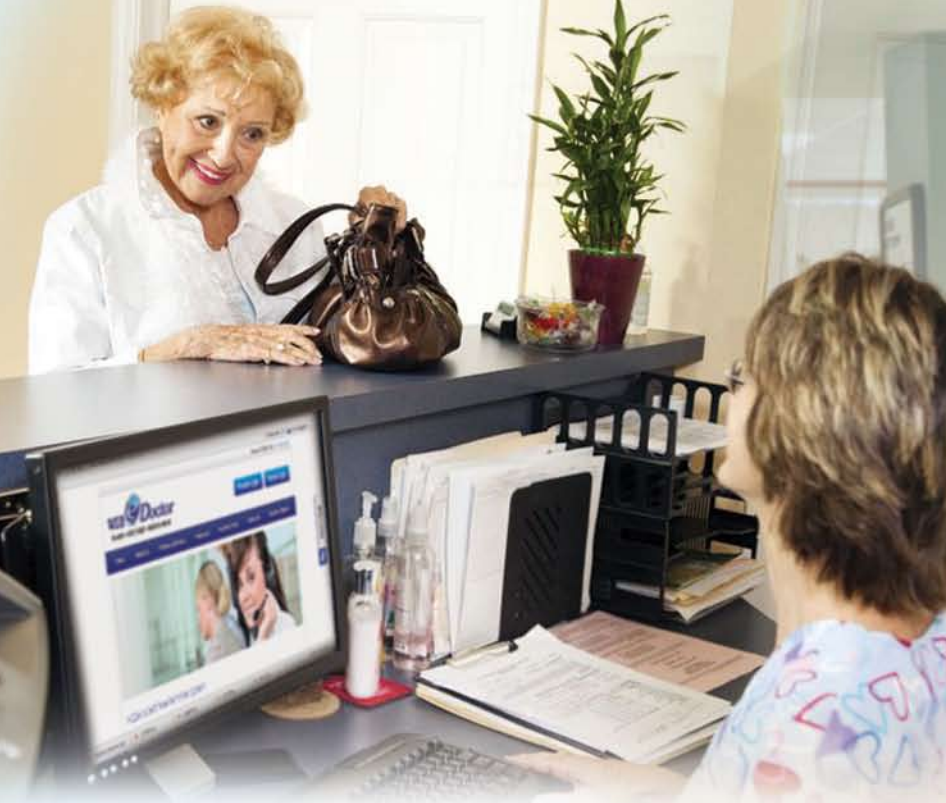
Case Study

WEB *e Reminder* ®

Dr. Farooqui wanted to greatly improve office productivity, and provide excellent personalized care for patients. After activating The WEBeReminder Solution, they achieved the following:

BUSINESS RESULTS

► Automated appointment reminder calls reduce staff time by up to four hours per day.

► Tele Reminder improves message management and helps prioritize patient response.

► WEBeDoctor® Appointment Management Tool streamlined workflow.

> *The staff used to spend four hours a day making appointment reminder calls. Now, the WebeReminder application updates the information and the system places the calls," -Dr. Farooqui*

Now one of the most powerful productivity features for Dr. Farooqui's office is the automated appointment reminder system.

What Appointment Reminders means to your patients:

• Promote wellness by ensuring appointments are kept.
• Increase patient satisfaction – reminders show you care.
• Calls are made when patients are most likely to be reached.

What Appointment Reminders means to your staff:

• Staffs are free to handle more important patient issues.
• Appointments are automatically updated to your practice's schedule, with detailed reports of confirmations or cancellations.
• Prevent appointment no-shows.
• Save valuable staff time.
• Daily reports provide easy-to-read call outcomes.
• Customized and consistent communication leads to happy patients.
• Reduce hours of calling to just minutes per day.

What Appointment Reminders means to your bottom line:

• Preventing no-shows avoids loss of revenue.
• Reduce or eliminate staff overtime costs.
• Increase office productivity.

WEB *e Doctor*®

FAST • SECURE • RELIABLE

For more Information Please visit

http://www.WEBeDoctor.com

Or Call us at 714-990-3999

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